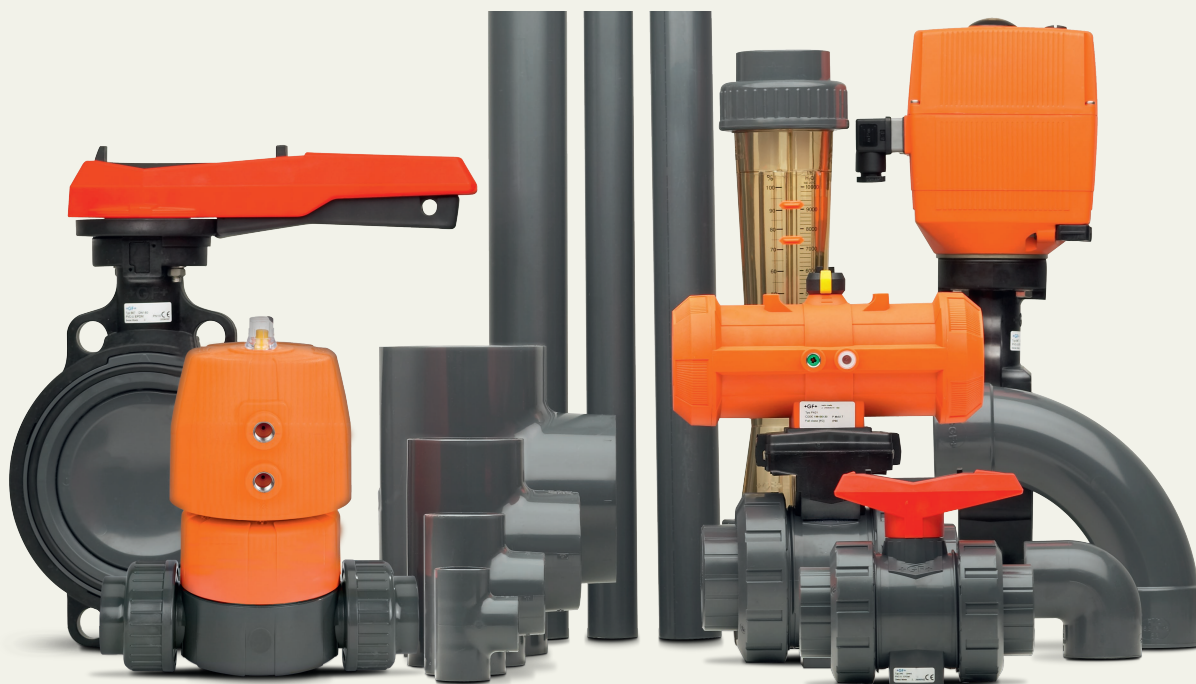


Lifetime Warranty for PVC-U products



What do we offer?

The "Lifetime Warranty" is a warranty that applies to all PVC-U products manufactured in accordance with DIN/ISO standard 15493 and 1452 with the +GF+ trademark, purchased after January 1, 2007 directly from either an official representative of Georg Fischer or a Georg Fischer company. Defective products for which such lifetime warranty applies are immediately either repaired, replaced by new products or products of equal value.

Why are we offering this extended warranty?

We want to confirm our confidence in the premium quality of our PVC-U products.

What does the Lifetime Warranty additionally require?

The "Lifetime Warranty" additionally requires that the product was used only as described and authorized according to the product manual and GF's planning fundamentals for PVC-U products.

What does the Lifetime Warranty not cover?

The "Lifetime Warranty" does not cover exceptional wear and tear as well as automation components.

Especially, the Lifetime Warranty does not cover:

1. PVC-U products that have been subject to abuse, misuse, neglect, accident, improper installation, improper storage, improper handling or adjustment, or corrosion.
2. Acts of god, including, but not limited to flood, fire, hurricane, tornado, earthquake, electrostatic or any other similar natural cause beyond the control of GF Piping Systems.
3. PVC-U products that have been modified or altered outside of or beyond GF Piping Systems specifications.
4. PVC-U products used in application other than those recommended by GF Piping Systems, either in its most recent catalogue or in the instructions accompanying the PVC-U products.
5. Electrical and pneumatic devices for PVC-U valves.
6. PVC-U products not specified to DIN/ISO 15493 and 1452 (e.g. ASTM schedule 40 / 80, JIS-standard).
7. PVC-U products which have been resold or otherwise disposed of by the original end-user.

Since this is a limited product warranty only, in addition to the above, any further legal claims such as, but not limited to installation or de-installation costs, any direct, indirect or consequential damages etc. are specifically excluded.

Who can make a Lifetime Warranty claim?

Only the original owner may put forward a claim directly to GF Piping Systems under this Lifetime Warranty. The distributor or seller does not need to be contacted.

How to make a claim?

To make a claim under this Lifetime Warranty, the PVC-U product must be returned to GF Piping Systems for evaluation and disposition. When returning the product back to GF Piping Systems, please include (i) written proof of purchase, which includes the date, amount and place of purchase; (ii) a written description of the claimed defect(s) using the GF Piping Systems claims sheet (available through the local GF Piping Systems sales company) with a photo of the application, if possible.

GF Piping Systems shall have two (2) weeks following receipt of any PVC-U product returned for warranty claim to begin the investigation of the claimed defects, and the original user or authorized distributor shall give GF Piping Systems (or its agents) reasonable access to the application of the product for inspection purposes.

Each of the above mentioned terms must be met in order to qualify for the Lifetime Warranty coverage.

How long does the Lifetime Warranty last?

Replacement for defective products can be obtained during the whole planned useful life of the system in which the products are used. For applications with water as the medium this is generally 25 years from the date of purchasing.

What do you receive from GF Piping Systems in case of a claim?

You will immediately receive a confirmation of receipt of your complaint. The investigation of the cause why the product failed normally begins within two weeks thereafter.

For justified complaints GF Piping Systems will repair, replace or substitute a defective PVC-U product with a PVC-U product of equal value and function free of charge.

Exclusive remedy

GF Piping Systems's Lifetime Warranty and remedies set forth herein are the original user's sole and exclusive remedies in relation to GF Piping Systems, and are offered by GF Piping Systems in lieu of all other warranties, guarantees, and/or remedies whatsoever, including, but not limited to, implied warranties of merchantability and/or fitness for a particular purpose, or other warranties or guarantees arising by operation of law, which are hereby, to the extent permitted by applicable law, expressly disclaimed.

In no event shall GF Piping Systems be liable to the original user or authorized distributor or third parties for lost profits, consequential, incidental, punitive, exemplary or other similar damages.

This lifetime warranty gives the original user certain specific legal rights, and the original user may also have other rights that vary from country to country, in particular warranty rights under the purchase contract concluded with his dealer. Some laws do not allow contractual limitation / exclusion of incidental or consequential damages, particularly for injury to or death of persons, or otherwise restrict the limitations contained herein, so some of the exclusions above may not apply to you.

Your contact

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* "Normal conditions" are the conditions in Georg Fischer's design fundamentals at the time of installation defining the time period for which the products are designed in function of operating temperature, pressure and chemical media classified as harmless for PVC-U. Georg Fischer's design fundamentals are published and may be downloaded from www.piping.georgfischer.com

The technical data are not binding. They neither constitute expressly warranted characteristics nor guaranteed properties nor a guaranteed durability. They are subject to modification. Our General Terms of Sale apply.

